

Plainwell Department of Public Safety



MEMO

TO: Erik Wilson
City Manager

FROM: Bill Bomar
Director of Public Safety

DATE: 09/27/06

SUBJECT: Public Safety Response Times

For the first six months of 2006, we had 1,400 calls for service. Of those 1,400 calls surveyed, 424 calls were classed priority one calls requiring an immediate or emergency response by public safety officers. These calls for service consisted of crimes in progress, accidents, medical calls, domestic assaults in progress, suspicious situations and anything considered life threatening.

Our average response time for the 424 priority one calls for service was **3 minutes**. Many of the calls were 2 minutes or less.

In regards to fire calls, for the first six months of 2006, we had 16 calls within the city limits of Plainwell. The average response time for our fire calls was **3 minutes**.

If there is any questions related to how these average response times were determined please get back to me or Administrative Assistant Joy Sausaman.